

# WARRANTY INFORMATION

Sample warranty summary for PDLC switchable film

PDLC Switchable Smart Film | Issued 23 July 2026 | Rev 1.0

## INDICATIVE DATA

*This is a sample summary for reference only. The binding warranty - its coverage, duration and terms - is the written document issued with your order and takes precedence over anything stated here.*

## ■ COVERAGE (TYPICAL)

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- Manufacturing defects in the film affecting switching performance under normal indoor use.
- Driver / controller hardware supplied with the order, per its own terms.
- Cover period as stated on the issued warranty (commonly in the range of 1 - 3 years).

## ■ EXCLUSIONS (TYPICAL)

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- Damage from incorrect installation, wiring or an over/under-rated driver.
- Water ingress at bus bars, edges or connections; use outside rated conditions.
- Scratches, impact, misuse, unauthorised repair or use of prohibited cleaners.
- Consequential or cosmetic wear not affecting switching function.

## ■ CLAIM PROCESS

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- 01 Contact SmartFilm with your order reference and a description of the issue.
- 02 Provide photos / video of the fault and the installation context.
- 03 Allow inspection or diagnostic testing of the film, driver and wiring.
- 04 Approved claims are remedied by repair or replacement of the affected part.

## ■ MAINTENANCE REQUIREMENTS

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- Operate within the specified voltage and temperature range.
- Clean only as per the datasheet (no ammonia, solvents or abrasives).
- Keep the driver accessible, ventilated and its wiring undisturbed.
- Retain proof of professional installation and the issued warranty document.

## ■ CONTACT

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SmartFilm.in - Coimbatore, India. Email [info@smartfilm.in](mailto:info@smartfilm.in) or call +91 95142 33337 to raise a warranty enquiry.